



## **Terms and Conditions – 20% Discount on Graphic Design Services**

### **1. Eligibility**

This offer is available exclusively to current Chamber of Commerce members. Proof of membership may be requested.

### **2. Booking Period**

To qualify for the 20% discount, the graphic design work must be booked between **December 1, 2024**, and **January 31, 2025**. Work can be completed after these dates.

### **3. Scope of Work**

This offer covers all graphic design work. A fixed price will be provided based on the client's requirements before booking.

### **4. Payment Terms**

A non-refundable deposit of **20%** is required upon booking to confirm the project. The remaining balance is due upon completion of the work. Payment terms are subject to agreement on a case-by-case basis for larger projects.

### **5. Third-Party Costs**

Any third-party costs related to the project, including but not limited to printing, photography, music licenses, stock imagery, or other external services, will be billed separately and are not included in the 20% discount.

### **6. Capacity**

ORCHID reserves the right to limit the number of projects undertaken during the promotional period. All projects are subject to availability and may be scheduled based on current workload.

### **7. Cancellation Policy**

In the event of cancellation after booking, the 20% deposit will be forfeited. Any third-party costs incurred before cancellation will also be the responsibility of the client.

### **8. Changes to Offer**

ORCHID reserves the right to amend or withdraw this offer at any time, without notice, subject to the applicable terms above.

### **9. General Terms**

All work is subject to ORCHID's standard terms and conditions, which are available upon request.

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